



# One Council Overview and Scrutiny Committee

**Tuesday, 22 November 2011 at 7.30 pm**  
Committee Room 4, Brent Town Hall, Forty Lane,  
Wembley, HA9 9HD

## Membership:

### Members

Councillors:

Ashraf (Chair)  
Colwill (Vice-Chair)  
Beckman  
Chohan  
Lorber  
McLennan  
Mitchell Murray  
Sheth

### first alternates

Councillors:

Brown  
BM Patel  
Van Kalwala  
Hirani  
Matthews  
Harrison  
Denselow  
Kabir

### second alternates

Councillors:

Beck  
Kansagra  
Mashari  
Hossain  
Brown  
Hector  
Gladbaum  
Kataria

**For further information contact:** Toby Howes, Senior Democratic Services Officer  
020 8937 1307, [toby.howes@brent.gov.uk](mailto:toby.howes@brent.gov.uk)

For electronic copies of minutes, reports and agendas, and to be alerted when the minutes of this meeting have been published visit:  
**[www.brent.gov.uk/committees](http://www.brent.gov.uk/committees)**

**The press and public are welcome to attend this meeting**

# Agenda

Introductions, if appropriate.

Apologies for absence and clarification of alternate members

Item	Page
<b>1    Declarations of personal and prejudicial interests</b>	
Members are invited to declare at this stage of the meeting any relevant financial or other interest in the items on the agenda.	
<b>2    Deputations (if any)</b>	
<b>3    Minutes of the last meeting held on 14 September 2011</b>	1 - 8
The minutes are attached.	
<b>4    Matters arising</b>	
<b>5    Arrangements for the future of Brent Housing Partnership</b>	9 - 12
This report summarises the progress made on implementing the recommendations agreed at the Executive on 18 July 2011 in relation to the future arrangements for the ownership, investment and management of the Council's housing stock.	
<b>6    Annual Complaints Report 2010/2011</b>	13 - 26
This report provides an overview of complaints received and investigated by the Council under the Corporate Complaints procedure and by the Local Government Ombudsman. Depending on their nature, some adults' and children's social care complaints come under the corporate procedure while others are subject to separate procedures governed by legislation. Complaints that were dealt with under the separate statutory procedures are the subject of the two further annual reports attached as appendices A and B.	
<b>7    The One Council Programme - second update - 2011/12</b>	27 - 44
This report provides members on an update on the status of the project within the One Council programme.	

## 8 Performance and Finance Review, Quarter 1, 2011-12

45 - 64

This report provides information on the council's performance and financial matters from quarter one of 2011-12.

Appendices are attached separately for members.

## 9 One Council Overview and Scrutiny work programme

65 - 78

The work programme is attached. A separate report is also attached providing information on the One Community Many Voice event held on 10 October 2011 during Local Democracy Week.

## 10 Date of next meeting

The next meeting of the One Council Overview and Scrutiny Committee is scheduled for Wednesday, 25 January 2012 at 7.30 pm.

## 11 Any other urgent business

Notice of items raised under this heading must be given in writing to the Democratic Services Manager or his representative before the meeting in accordance with Standing Order 64.



Please remember to **SWITCH OFF** your mobile phone during the meeting.

- The meeting room is accessible by lift and seats will be provided for members of the public.
- Toilets are available on the second floor.
- Catering facilities can be found on the first floor near the Paul Daisley Hall.
- A public telephone is located in the foyer on the ground floor, opposite the Porters' Lodge